

GLOBAL SEARCH INTERNATIONAL VACANCY



LIFESTYLE AMBASSADOR & MODERN BUTLER **London | Luxury Hotel Hospitality | Full Time** **Reference GSI-30005**

Bring your personality and expertise to modern luxury service

Global Search International, through Aspire Globally, is conducting a confidential search on behalf of a prestigious luxury hotel in London for exceptional Lifestyle Ambassadors & Modern Butlers.

This appointment combines the foundations of accomplished Butler service with the cultural knowledge, creativity and engaging personality of a lifestyle ambassador.

You will become a trusted point of contact for your guests, discovering their preferences and helping them experience London in ways that feel meaningful to them. Alongside attentive service within the hotel, you will bring ideas, local insight and thoughtful anticipation to their stay.

For a hospitality professional who enjoys connecting with people and making things happen, this is an opportunity to develop your expertise and create experiences that guests remember.

The Position

Your role will encompass the guest journey, from building an understanding of individual expectations to coordinating arrangements and ensuring that the smallest details receive attention.

You will combine practical Butler skills with an intuitive approach to guest engagement. Knowing when to offer an idea, when to act quietly and when to give someone privacy will be central to your success.

GLOBAL SEARCH INTERNATIONAL VACANCY

Working closely with colleagues across the hotel, you will ensure that thoughtful ideas become carefully delivered experiences.

Key Responsibilities

- Deliver highly personalised Butler service throughout the guest journey.
- Build trusted relationships and develop an understanding of each guest's preferences, interests and expectations.
- Recognise returning guests and anticipate both expressed requirements and less obvious needs.
- Curate experiences around culture, dining, wellness, family activities and lifestyle interests.
- Share authentic knowledge of London's neighbourhoods, heritage, cuisine, arts and entertainment.
- Coordinate restaurant reservations, transport, entertainment and special arrangements.
- Create individual celebrations, private experiences and memorable guest moments.
- Provide exceptional in-room, suite and private dining service.
- Demonstrate confident food, beverage and menu knowledge.
- Work seamlessly with Concierge, Guest Relations, Housekeeping, Food & Beverage and other departments.
- Record and communicate guest preferences accurately and discreetly.
- Respond to unusual requests with creativity, resourcefulness and sound judgement.
- Maintain impeccable presentation and professional conduct.
- Apply established Butler protocols with sensitivity to the expectations of contemporary luxury guests.

The Person We Are Looking For

You will bring relevant experience within a comparable luxury hotel or another environment requiring similarly exacting standards of personalised guest service.

We welcome applications from accomplished Butlers and exceptional Guest Relations, Concierge, VIP Services and luxury lifestyle professionals with the service instincts and commitment to develop into outstanding Modern Butlers.

You should enjoy discovering what makes people distinctive and adapting your service accordingly. Your personality will be welcoming and confident, supported by discretion, operational knowledge and careful attention to detail.

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The successful candidates will demonstrate:

- Exceptional communication and interpersonal skills.
- Natural warmth and confidence when engaging with sophisticated international guests.
- Emotional intelligence and sensitivity to cultural differences.
- Strong guest recognition and anticipatory service skills.
- Genuine curiosity about London and its cultural and lifestyle experiences.
- Sound food, beverage and luxury hospitality knowledge.
- Creativity and resourcefulness in responding to individual requests.
- Excellent organisation and the ability to follow arrangements through to completion.
- Impeccable grooming and professional presentation.
- Enthusiasm for learning, feedback and continued development.

Experience That Will Strengthen Your Application

- Previous luxury hotel, resort, private members' club or luxury residence experience.
- Butler or other highly personalised guest-service experience.
- A background in Concierge, Guest Relations, lifestyle management or VIP Services.
- Strong knowledge of London and the ability to tailor recommendations to different guests.
- Experience caring for VIP and ultra-high-net-worth guests.
- International hospitality experience and additional languages.
- Familiarity with Forbes, LQA or equivalent luxury service standards.
- Practical food and beverage service experience.

The Experiences You Could Create

A guest's interest in art could inspire a carefully planned afternoon around a particular collection or exhibition. A conversation about food might lead to a dining recommendation that reflects their tastes rather than the most familiar name.

For a family, your insight could help create a day that engages both parents and children. For a celebration, your attention to personal details could make the occasion feel entirely their own.

Within the hotel, that same understanding will guide how you prepare a suite, arrange private dining or respond to an unexpected request. Each interaction offers an opportunity to make the guest feel recognised and understood.

What the Appointment Offers

- A competitive luxury hospitality remuneration package.
- Attractive employee benefits.
- Extensive learning and professional development opportunities.
- Career progression within an internationally recognised luxury hospitality environment.
- The opportunity to develop modern Butler and lifestyle service expertise.
- A multicultural working environment serving guests from around the world.

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This appointment offers scope to strengthen your practical skills whilst developing the knowledge, judgement and confidence that distinguish exceptional personalised service.

How to Apply

If you have the experience, personality and curiosity to make a guest's stay feel individual, we would welcome hearing from you.

Please email your CV and a brief introduction to recruit@aspireglobally.com, quoting **GSI-30005, Lifestyle Ambassador & Modern Butler, London**.

Tell us about your relevant luxury hospitality experience, your knowledge of London and an occasion when you personalised service or created a memorable experience for a guest.

For a confidential conversation, contact Wayne Fitzharris at Wayne@aspireglobally.com.

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